

Community Relations

Public Suggestions and Complaints

The School Board is interested in receiving valid suggestions and complaints from members of the community. Public suggestions and/or complaints shall be referred to the appropriate level staff member or District administrator who is most able to respond in a timely manner. Each complaint or suggestion shall be considered on its merit.

Although no person shall be denied the right to present a complaint about school personnel to the School Board, resolution of such complaints will first be referred to the school administration for study and solution.

If the issue is not resolved by involvement of the immediate supervisor, the complainant can refer the issue to the Superintendent for his/her review and decision.

This policy shall not be construed as an override to the negotiated contract between Board of Education and Geneseo Education Association.

An individual, who is not satisfied after following the channels of authority, may file a grievance under the Uniform Grievance Procedure. This policy shall not be construed to create an independent right to a hearing before the Board.

CROSS REF.: 2:140 (Communications To and From the Board), 2:230 (Public Participation at School Board Meetings and Petitions to the Board), 2:260 (Uniform Grievance Procedure), 3:30 (Chain of Command), 6:260 (Complaints About Curriculum, Instructional Materials and Programs), 8:10 (Connection with the Community)

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